

Flying for All – creating an accessible cabin

Hear more at AIX LA 2019

Tuesday, September 10, 2019
14:00 - 15:00

Moderator Jennifer Coutts Clay,
author Jetliner Cabins

Seat-row-positioned, detachable aisle-size wheelchair



Air Access
by Priestmangoode



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According to the United Nations, the population ageing is poised to become one of the most significant social transformations of the twenty-first century, presenting complications for all sectors including the airline industry.

Addressing the challenges and steps that can be taken to improve accessibility onboard, a cross-section of experts will come together in the CabinSpace Live seminar, Flying for All – creating an accessible cabin at Aircraft Interiors Expo Los Angeles (AIX LA) taking place 10 - 12 September 2019.

Moderated by Jennifer Coutts Clay, industry experts including:

- [Gina Emrich](#), Senior Manager of Customer Accessibility, American Airlines
- [Michele Erwin](#), President, All Wheels Up
- [Tom Lipscomb](#), Head of Project Management, PriestmanGoode
- [Hank Scott](#), Chief Executive Officer, Molon Labe

The panel will provide attendees with a comprehensive understanding of the opportunities and issues that need to be addressed to improve accessibility and passenger experience for all.

From boarding, to the use of onboard lavatories, to the care of passengers' own equipment — such as wheelchairs — the panel will reveal why accessibility has become increasingly important to a wide range of passengers; including those with restricted mobility, older passengers, people who have been injured, and those travelling with small children.

For the full timetable and to register for free entry to AIX LA this September, please visit <https://www.aircraftinteriorexpo-us.com/registration>



Jennifer Coutts Clay is the author of Jetliner Cabins: Evolution & Innovation, still the only comprehensive guide to aircraft-cabin design, covering trends from the 1970s to the present day (www.jetlinecabins.com). At British Airways, Jennifer held senior positions including head of western USA (responsible for operations and sales).

She was the first woman in British Airways to be appointed to a line management position. Jennifer also served as head of Scotland and controller of corporate identity, responsible for the US\$75m program during the privatization of the airline and fleet refurbishment, including Concorde.

At Pan American World Airways, as general manager of product design & development, Jennifer led a US\$25m passenger-experience upgrade.

As Principal of J. Clay Consulting, Jennifer has worked for short-and long-haul airlines including United Express and South African Airways. Jennifer supports aviation research, and she is a founding Sponsor of the Crystal Cabin Awards.

JETLINER CABINS

EVOLUTION & INNOVATION

by Jennifer Coutts Clay

E-BOOK APP

[More information available on jetlinecabins.com](http://www.jetlinecabins.com)



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JetlinerCabins.com